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**AmerisourceBergen**



## Advocacy

### FTC looking to accelerate inquiry into prescription-drug middlemen, chair says

*Eleanor Laise, Morningstar, Apr 23, 2024*

The Federal Trade Commission is working to accelerate its inquiry into the prescription-drug middlemen known as pharmacy-benefit managers, while also expanding its scrutiny of drug patents that can keep prescription prices artificially high, FTC Chair Lina Khan told reporters Tuesday.

Khan said the agency is "proceeding as expeditiously as we can" on the pharmacy-benefit manager inquiry, which launched in 2022 and aims to examine the industry's methods for determining pharmacy reimbursement, tactics that may steer patients toward PBM-owned pharmacies, and other issues. Though such inquiries can typically take five to six years, the FTC is looking to shorten the timeline and will share more details in the next one to three months, Khan said during a discussion with reporters Tuesday hosted by health-policy research nonprofit KFF.

[Read more](#)

### Federal agencies want your input to battle anticompetitive practices

*NCPA, April 19, 2024*

Last Thursday, the Federal Trade Commission, Justice Department, and the U.S. Department of Health and Human Services (HHS) launched an easily accessible online portal for the public to report health care practices that may harm competition.

[Read more](#)

## GAO interviews five states about PBM regulation

*NCPA, April 22, 2024*

The Government Accountability Office (GAO) issued a report that examined state PBM regulation in five states using interviews with state regulators, health plan associations, pharmacy associations, and select national organizations such as Pharmaceutical Care Management Association (PCMA).

[Read more](#)

## NCPA urges NAIC to focus on PBM enforcement

*NCPA, April 22, 2024*

NCPA met with key personnel from the W.Va. and Okla. departments of insurance in their roles as Chair and Vice Chair of the PBM Regulatory Issues Subgroup at the National Association of Insurance Commissioners. The PBM Subgroup is currently considering its charges for 2024 after last year's completion of a white paper.

[Read more](#)

## Urgent notice for pharmacy members: CVS Caremark immediate action needed

Please check your email and fax for an URGENT communication that needs your immediate attention and appropriate action.

## Change Healthcare connection restored

The Elevate/InSite data feed from Change Healthcare has been restored and the data feed to FDS/EnlivenHealth to support reconciliation has been enabled as of 4/23/2024. We have been advised by CHC that claims submitted through CHC after the switch restoration and prior to 4/23/2024 will be sent to Elevate as a batch at a future date.

If your pharmacy is not currently switching through Change Healthcare, you can work with your Pharmacy Management System vendor to determine when your vendor will be back online with CHC and what, if any, action is needed to move your primary switch vendor back to Change Healthcare.

If your pharmacy has permanently changed your switch vendor, please reach out to the Elevate Provider Network help desk as they can answer any questions related to the

data feed and reconciliation and if any additional data agreements may be needed to establish a new data feed.

## 2024 patient services bonus program opportunities

*Jim McCaslin, Sr Mgr. - Pharmacy Quality Performance, AmerisourceBergen*

Patient service platforms (EQUIPP and OutcomesOne) identify patient opportunities and provide clear guidelines of specific requirements for completion and payment. "To take advantage of these opportunities, our pharmacies need to determine the types of patient services they will provide and focus on implementing them effectively. Elevate and *Good Neighbor pharmacy* offer valuable content, tools, and resources that can support this expansion of patient care services," McCaslin explained.

As far as advice for a pharmacist looking to get into pay for performance, Mary Ann Loverien of Rector Downtown Drug in Rector, AR points to the importance of building a capable staff and developing a workflow. "You get a great staff where you can rely on [them] to do things that the pharmacist doesn't have to do, where you can focus more on patient care," she said. "Just start working it in the workflow. Just try to do one a day or, you know...do seven a week...it just becomes natural, and you automatically do it. Just getting out and talking to the patient and seeing the trust and the bond that you form seems to be more rewarding honestly than anything."

For pharmacies who are ready to take the next steps on this initiative, review the implementation guides on [Good Neighbor Pharmacy University](#), which contains valuable resources, offering practical strategies and best practices to ensure a successful and sustainable integration of point of care testing, immunization, and diabetes care in the pharmacy.

*Good Neighbor Pharmacies* can contact their Business Coach for assistance with the diabetes care management execution guide. Merchandisers can enhance your front end to showcase additional diabetes OTC products and your *Good Neighbor Advertising Manager* can assist with marketing your services and unique diabetes offerings to your community and beyond.

## Promoting Sexual Health

*Gold Eneyo, Director - Clinical Pharmacy Services, AmerisourceBergen*

According to the CDC 2022 data, over 2.5 million cases of syphilis, gonorrhea, and chlamydia were reported in the U.S., with notable concerns revolving around syphilis and congenital syphilis outbreaks. This is an opportunity for pharmacists to engage in educational campaigns and support patients within their communities. By organizing educational events, promoting STI testing services, pharmacies can facilitate access to treatments like syphilis medications while providing counseling on adherence, side effects, and offering OTC screening kits for purchase. Order STI testing kits on [ABC order](#) today.

Leveraging social media for awareness campaigns can attract a broader audience to pharmacies for consultations and screening kit purchases. Utilizing resources such as

the [CDC's STDs](#) resource page can further enhance pharmacist-led initiatives.

For more information, reach out to [clinicalolutions@amerisourcebergen.com](mailto:clinicalolutions@amerisourcebergen.com).

## Free access to APhA's pharmacy-based immunizations for pediatric patients

*Gold Eneyo, Director - Clinical Pharmacy Services, AmerisourceBergen*

Pharmacy-based Immunizations for Pediatric Patients is a two-hour, application-based learning activity. The program is designed to meet the needs of pharmacists and pharmacy technicians in states where the PREP Act allows pharmacists and pharmacy technicians to administer vaccinations to children as young as 3 years of age. The program provides a thorough review of topics related to immunizing pediatric patients, including parent and patient preparation, immunization administration techniques for children, and documentation of pediatric vaccinations. Two hours of CPE are provided. Through a cooperative agreement with the Centers for Disease Control and Prevention (CDC), APhA can provide this training FOR FREE to the first 1,000 participants on a first-come/first-serve basis. The program can be accessed [here](#) and must be completed by June 29, 2024.

## NCPA's CORE helps you articulate the real value you bring to your communities

*NCPA, April 23, 2024*

NCPA has partnered with successful pharmacy owner Scott Pace to develop NCPA's [CORE](#) program, a revolutionary, year-long training for pharmacy owners and their senior staff that will focus on business elements central to your success: leadership, finances, operations, and marketing. Registration is [now open](#)! You can hear all about it during an upcoming virtual open house, but what makes CORE so unique is the caliber of instructors, including Dave Wendland, vice president strategic relations and one of the co-owners of HRG and a veteran of the consumer-packaged goods industry who, for the last 30 years, has been passionate about optimizing results across the retail supply chain. A sought-after speaker for industry conferences and frequent editorial contributor, Wendland provides dynamic and thought-provoking presentations and idea-generating articles.

[Read more](#)

## Continuing education at ThoughtSpot

*Schedule coming soon!*

This year we will return to a full schedule of live CE courses available in Orlando! CEs and certificate sessions will start on Wednesday, July 24 at 2pm ET. We will have over

twenty-five CEs covering clinical topics, employee engagement, business operations and more. In addition, we'll be offering a variety of certificate programs and workshops. A full schedule and session details will be released soon. [Learn more about CE sessions by reviewing our CE FAQs.](#)

If you haven't registered yet, what are you waiting for? [ThoughtSpot 2024](#) takes place at the Marriott World Center in Orlando, Florida, July 24-27, 2024. Check out the schedule and register today.

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## Elevate Provider Network OutcomesOne opportunities

### **OutcomesOne MTM:**

Adherence Monitoring checkpoints are beginning to appear this month. As a reminder, the Adherence Monitoring Program (AMP) is an ongoing program designed to help patients achieve or maintain adherent medication regimens throughout the calendar year. Once enrolled, patients are targeted for quarterly checkpoints to assess and discuss adherence.

### **OutcomesOne opportunities:**

Below are current MTM revenue opportunities available to Elevate Provider Network pharmacies through the Outcomes platform as of April 24, 2024:

Total OutcomesOne CMR opportunities as of 04/24/24: **51,839**

Potential revenue for the following CMRs: **\$2,987,320**

Additional information regarding OutcomesOne opportunities can be found on the [OutcomesOne](#) website.

## Contracts

### **Contracts Received:**

- Capital Rx - Preferred Medicare Part D Amendment - Received 4/22/24

## Top MAC cases

Each week the Elevate MAC Team analyzes millions of InSite claims, identifying which ones will represent the highest potential financial impact to our members. Although a representative claim might be submitted on behalf of a single Elevate Provider Network pharmacy, the impact may be seen by all our members.

Product Name	NDC	Effective Date	Group	Payer
ACETAMINOPHEN-COD #4 TABLET	00406048505	04/18/2024	HAC	Catamaran
BUTALBITAL-ASPIRIN-CAFFEINE CP	00527155201	04/20/2024	HA0018	Catamaran
DEXTROAMP-AMPHET ER 20 MG CAP	00527079337	04/4/2024	SDGW20	Catamaran
DICLOFENAC SODIUM 3% GEL	45802011101	04/9/2024	USHG	Optum Rx
ESTRADIOL 10 MCG VAGINAL INSRT	68462071171	04/17/2024	BCBSMRX1	Optum Rx
FENTANYL 50 MCG/HR PATCH	00406915076	04/11/2024	BCBSMAN	Optum Rx
LOSARTAN POTASSIUM 50 MG TAB	31722070190	04/2/2024	AL2LGHIRX	Catamaran
METHYLPHENIDATE 10 MG TABLET	00406114401	04/16/2024	CSGMDPDV	Optum Rx
OXYCODONE HCL (IR) 20 MG TAB	10702005750	04/4/2024	BCBSMRX1	Catamaran
POTASSIUM CL ER 20 MEQ TABLET	68001056703	04/1/2024	UNITEDRX	Optum Rx

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Visit the MAC Action Center in the Solutions Portal for a complete list of all MAC Cases with favorable outcomes.

## Elevate Provider Network

500 North State College Blvd., Suite 900, Orange, CA 92868

### Elevate Help Desk:

Hours: Monday through Friday, 6:00 am PST - 5:00 pm PST

Phone: (888) 880-1388

General Fax: (833) 765-4454

Email: [elevate@amerisourcebergen.com](mailto:elevate@amerisourcebergen.com)

**Advocacy:** <https://www.wearegnp.com/advocacy>

**Outcomes:** (515) 237-0001 or [www.outcomes.com](http://www.outcomes.com)

**Expo Rx Prescription Savings Card:** [www.wearegnp.com/expo-rx-prescription-savings-card](http://www.wearegnp.com/expo-rx-prescription-savings-card)

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